

The Croft Hall

www.crofthall.co.uk



Users' Feedback Form

We welcome feedback from our users.

Please use the form below to let us know about any aspect of your use of the Croft Hall; your input is invaluable and allows us to improve the amenity in the future.

All details are received in the strictest confidence and will be used to improve the Croft Hall.

1. Your Name

First.....Last.....

Your Email:

Your Telephone/Mobile.....

What event did you host at The Croft Hall, and on which date?

2. The Bookings Process

Did you make use of the Website to make your booking?

Yes
No

Overall, was it easy to book the Croft Hall?

Yes
No

Could we improve the bookings process to make your experience better?

Yes
No

3. The Venue

Facilities Used?

Main Hall
Small Hall
John Newton Room

Was the venue found to be clean and tidy and fit for purpose?

Yes
No

Was the lighting adequate?

Yes

No

Was the heating adequate?

Yes

No

Did you find the venue to be in a good state of repair?

Yes.

No

4. Maintenance

Please report any maintenance issues

e.g. lighting, heating, plumbing, toilets, doors, windows, kitchen appliances

Does the Croft Hall provide good value compared with other facilities?

Yes

No

Do you expect to hire the Croft Hall again in the future?

Yes

No

5. Your Overall Experience

Is there anything we could do to improve your experience of the Croft Hall?

If you have any comments to make, please provide them here

6. Testimonial

Would you like to leave a testimonial for the Croft Hall which will be uploaded to the Website?

Thank you for taking the time to complete this form.

Please return your completed form via the Croft Hall letter box.